

Creating a Violence Free Workplace



Course Number: SC 236
Cost Per Person: No Charge/Participating Agency, \$42/Non-Participating
Eligibility: Managers & Supervisors
Instructor: E-Learning Class
Length: 1 hour
Certificate Series: Leadership Development Certificate

Scheduled Sessions:

This course is being updated and will be available through On-Demand at no charge for participating State agencies after 10/1/17. Contact your training liaison to have the course information e-mailed to you. At the completion of the course, email your completed certificate to PDS@iowa.gov. The course will then be added to your training history.

Location: E-Learning Class

Overview:

This course provides managers and supervisors with information regarding potential violence in the workplace. You will gain insight into state policies and procedures, as well as concepts that accurately define workplace violence. You will gain an understanding of techniques that can be used to identify and diffuse violent situations.

Objectives:

- Identify and describe state policies and procedures for creating a violence free workplace.
- Recognize workplace violence and potential violent behavior.
- Appropriately assess potential violent workplace situations and identify techniques to diffuse violent situations.
- Understand the importance and process for reporting workplace violence.
- Have a renewed awareness of members of the public who may choose to bring violence into the workplace.